



SOLUTIONS & CONSULTING



*It's our business
to help your
business
communicate*

Synapse[®] business phone system

The complete communications solution for growing SMBs

Shop now



The Synapse difference

No matter what your trade—whether construction, real estate, healthcare, manufacturing or IT—you'll love the big-business features and small-business price of AT&T Synapse.

Increase sales

Direct your customers to the right person every time. With voicemail-to-email you'll never miss a lead.

Give yourself more time to manage your business

You can with professional automatic attendants, advanced call handling and built-in voicemail.

Improve operations

Still running your business with a key system, legacy equipment or cell phones? Make the simple switch to Synapse, and you'll love the advanced, easy-to-use features, large displays and DECT 6.0 cordless mobility.

Grow your business with no hassles or hidden fees

It's doable with support for up to 100 users, PBX functionality, remote office support, IP services and more. A professional phone system can strengthen your operations, increase your productivity and improve customer satisfaction. Plus, Synapse is incredibly affordable—just ask us about our financing options!

Synapse® Telephone System Features

Component of Synapse business phone system. Customizable to support up to 100 users.

Phones Highlighted features

- Supports cordless and corded headsets
- 1 - 16 line operation
- Expandable up to 100 extensions
- Up to 5 calls simultaneously
- Ring all
- Fully integrated digital answering system
- Dial-in-base speakerphone
- DECT 6.0 base supports a cordless twin extension
- Context-sensitive helptext
- Context-sensitive feature softkeys
- Web-based customization and administration
- Do not disturb

T1/PRI Gateway Highlighted features

- 1 Ethernet connection
- Primary Rate Interface (PRI) connection
- Supports 100 extensions up to 23 lines
- Supports primary rate interface trunking, allowing the use of higher trunking ratios and Direct Inward Dialing (DID) numbers. DID allows outside callers to reach individual extensions directly, without an automated attendant or the need to enter an extens

SIP Gateway Highlighted features

- Supports primary rate interface trunking, allowing the use of higher trunking ratios and Direct Inward Dialing (DID) numbers. DID allows outside callers to reach individual extensions directly, without an automated attendant or the need to enter an extens
- RFC 3261 compliant

Analog Gateway Highlighted features

- Standard analog phone connection for power-failure conditions
- 1 Ethernet connection
- Web-based customization and administration
- Rack-mountable

General features

- Provides privacy by allowing you to hear your caller, but prevents the caller from hearing you.
- On-hook dialing
- Table/wall-mountable
- Extra large buttons
- Lighted display
- Call transfer
- 100 name and number directory
- Last number redial
- Receiver/speakerphone volume control
- Ringer volume control
- Keeps a caller on the line while you do other things.
- Upgradeable software
- Zone paging
- 3-party conferencing (for multi-line systems)
- AC powered
- Wireless-network friendly
- Call screening
- Handset volume control
- Expandable up to 100 extensions
- System-wide paging
- Do not disturb

Answering systems

- Fully integrated digital answering system

Analog Terminal Highlighted features

- Maximum 4 per system, stack or rack mount
- 2 FXS (Analog Phone) ports per ATA
- External music on hold and overhead paging
- 3 Hours - group/guest/general mailbox recording time
- 1 Ethernet port